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Family-friendly
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System



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From: **Kenny, Lisa J (HHSNASSAUCOUNTYNY)** <Lisa.Kenny@hhsnassaucountyny.us>

Date: Mon, Mar 30, 2020 at 11:19 AM

Subject: Updated Guidance on EI Services

Dear Early Intervention Agencies,

Regarding In Home Services:

Nassau County suspended all **in home** Early Intervention services until April 1, 2020 . This suspension is now extended to **April 15, 2020**.

Regarding Telehealth Services:

As of March 18, 2020, NYS BEI allowed the use of teletherapy to deliver EI services until **April 6, 2020**. Look for guidance from NYS BEI regarding this deadline. If BEI extends the deadline, **please follow that guidance**.

Nassau County is **allowing** this method of service delivery.

Please note the following:

1. All telehealth services need to utilize a family training/coaching model.
2. Providers should bill on the authorizations already in NYEIS if it is a home based service authorization.
3. We will accept MDEs using a virtual platform as long as eligibility has been clearly established.
4. All sessions must be provided as listed on the IFSP.
5. For families who are offered and decline virtual services, therapists should document this in their notes. Therapists can wait and complete one non delivery of services form for the entire State of Emergency.
6. Please remind therapists and families that make up sessions are available once the State of Emergency is lifted. More guidance on makeups will be released at that time.
7. Agencies are able to change the rendering provider (within their agency) if the family wants virtual services and the current therapist is unable to provide them.
8. New York State Bureau of Early Intervention released a Question and Answer sheet on March 19, 2020 to address these issues.
9. BEI has not released guidance yet on how to handle IFSPs for children who turned 3 during the State of Emergency without a CPSE meeting. We will send guidance once it is received.

Please contact me with any questions.

Lisa Kenny, Early Intervention Supervisor

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