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From: (HHSNASSAUCOUNTYNY)
Date: Fri, Mar 20, 2020 at 8:47 AM
Subject: Telehealth in Nassau County

Dear Early Intervention Agencies,

Nassau County suspended all **in home** Early Intervention services until April 1, 2020 . This is still in effect. However, as of March 18, 2020, NYS BEI allowed the use of teletherapy to deliver EI services until April 6, 2020.

As a result, Nassau County is allowing this method of service delivery.

Please note the following:

1. All telehealth services need to utilize a family training/coaching model.
2. You should bill on the authorizations already in NYEIS.
3. We strongly discourage telehealth evaluations and recommend that agencies wait to do evaluations until the restrictions are lifted.
4. All sessions must be provided as listed on the IFSP.
5. Session notes can be emailed to families for signatures or signed once the restrictions are lifted.
6. For families who are offered and decline virtual services, therapists should document this in their notes. Therapists can wait and complete one non delivery of services form for the entire State of Emergency.
7. Please remind therapists and families that make up sessions are available once the state of emergency is lifted. More guidance on makeups will be released at that time.
8. Agencies are able to change the rendering provider (within their agency) if the family wants virtual services but the current therapist is unable to provide them.
9. New York State Bureau of Early Intervention released a question and answer sheet on March 19, 2020 to address these issues.

Early Intervention Supervisor

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